



## Springfield Community Special School Parent/Carer Survey Results – Summer Term 2016

Thank you to everyone who took the time to complete and return the survey.

30 surveys were returned out of a possible 54 - giving a 55% return rate.

I am delighted that the vast majority of you either strongly agreed or agreed with the quality of provision addressed in the questions, and thank you for your written comments. I found them extremely useful and constructive. Please note that not all figures add up to 100% as some questions were not answered.

Please see overleaf.

		Strongly Agree	Agree	Disagree	Strongly Disagree	Don't know
1	My child is happy at this school	83%	17%			
2	My child feels safe at this school	90%	10%			
3	My child makes good progress at this school	67%	30%			3%
4	My child is well looked after at this school	83%	17%			
5	My child is taught well at this school	73%	23%			3%
6	My child receives appropriate homework for their age	50%	33%	7%	3%	3%
7	This school makes sure its pupils are well behaved	70%	27%			3%
8	This school deals effectively with bullying	60%	13%	3%		23%
9	This school is well led and managed	80%	20%			
10	This school responds well to any concerns I raise	77%	23%			
11	I receive valuable information from the school about my child's progress	63%	27%	6%		
12	Would you recommend this school to another parent?	YES 97%		NO		DON'T KNOW 3%

3% represents 1 response.

**Comments included:**

'Fantastic progress, amazed how far child has come on in a short space of time and my child enjoys going to school'

'I appreciate the weekly news and monthly newsletters'

'My child has come on in leaps and bounds since joining Springfield. All aspects of the school meet his individual needs and he always looks forward to attending. I really can't praise the school enough and I am very happy he has spent his time here.'

'Absolutely fantastic school. Credit to all the staff.'

'Sorry to say that I don't agree with homework at all for children this age.'

'My child's progress is amazing since being at school. He is happy and loves to come to school and I never worry when he is in your care. He goes on many school trips which is brilliant. The school plays and Easter bonnet parade make me feel included. My child appears comfortable; I feel the staff know him well. The school is always clean, tidy and staff are welcoming always!'

'I would appreciate a detailed summary of child's levels each term so I have a bigger picture of the expected level for my child at the end of the year or key stage.'

'My child is very happy at school and continuing to make good progress. Her recent transition has proven seamless. Thank you to all the team for everything they do. We will be sorry to leave.'

'Springfield School is a community and my child is happy to go to school. The teaching is outstanding and every member of staff is proactive in helping my child reach his targets'

'Homework for my child is not clear as I think he might have difficulty getting used to the idea of doing school work at home. I think though it will come in time.'

'My child has made fantastic progress since he began at Springfield. I'm amazed by how far he has come in this short space of time. He enjoys going to school and smiles when I show him the group photo of Springfield.'

'I don't receive information about progress regularly enough – but it is given if asked.'

'Can't speak highly enough of the school and its staff.'

'Love this school! The teachers and admin staff to the cleaners are so welcoming not only for the child but it filters through to caring about the families. My child has matured and blossomed since arriving at the school, I don't know which of us will be more upset when she passes on to the Meadows!'

**From your responses and comments on the 2015 questionnaires these were the areas we endeavoured to improve during this year:-**

- Continue to send out monthly newsletters to ensure you to have more information about activities and events and what is happening in school.
- Continue to put this information onto the school website.
- Launch a new website and App in October 2015.
- Where possible ensure the new web calendar is kept up-to-date.
- Where practicable give as much notice as possible of trips and activities which are arranged at the last minute.
- Invite parents/carers and Governors to as many events in school as possible.
- Where practicable we will share the “magic moments” your child has in school on a regular basis.
- Continue to work in close partnership with parents/carers.

**From your comments this year I hope you agree that we certainly have made lots of progress in many of these areas:-**

- We are sending both weekly and monthly newsletters and keeping you more informed about what is happening in school.
- The new website and App have been launched and we are trying to keep it up-to-date
- Where practicable and possible we have continued to increase the number of trips and ensure you are given more notice of educational visits and activities that are going on in school.
- We have invited parents/carers and Governors to events and workshops in school.
- We are sharing more of your child’s “magic moments” with you.
- We have endeavoured to work in close partnership with all of you by addressing any issues or concerns quickly and effectively whilst also sharing and celebrating successes!

**From your responses and comments on the 2016 questionnaires we will endeavour to improve in the following areas:-**

- Continue to make progress and improve all of the above.
- Discuss the issue of homework with you on a more individual basis and agree what level of homework is required for your child, if any.
- Provide more regular updates on individual pupil progress.
- Provide more information about how we manage and deal with any behaviours which may be perceived as “bullying.”

Thanking you again for your continued support.

*Diane*

Acting Headteacher